Rainforest Alliance
Policy on sales during suspension and cancellation

February, 2018
Version 1.0

The Rainforest Alliance works to conserve biodiversity and ensure sustainable livelihoods by transforming land-use practices, business practices, and consumer behavior.
More information?

For more information about the Rainforest Alliance, visit www.rainforest-alliance.org or contact info@ra.org

Translation Disclaimer

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### Policy

<table>
<thead>
<tr>
<th>Issue Date:</th>
<th>Binding date:</th>
<th>Expiration date:</th>
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<tbody>
<tr>
<td>February 12, 2018</td>
<td>Immediately</td>
<td>Until further notice</td>
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**Developed by:** Standards Manager  
**Approved by:** Global Programs Director

**Linked to (code and name of documents, if applicable):**

a) Certification Rules for Farms and Group Administrators, version 1.2

**Clause or criterion number and text:**

Clause 10.1.2 (b) – “From the moment the CB notifies the organization about the suspension, the organization shall not sell products with Rainforest Alliance Certified claims […]”

Clause 10.2.2 (d) – “From the moment the CB notifies the certified organization about a certificate cancellation, the organization is not authorized to sell product with certified claims […]”

**Applicable to:** Certified organizations  
**Audit types:** N/A

**Regions:** All regions

**Crops:** All crops  
**Type of organizations:** Farms and group administrators

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1 Exporters and other supply chain actors requesting TCs for their purchases from suspended or cancelled organizations will be subject to the same requirements in section 2 of this policy.
1. Introduction
The Rainforest Alliance is a growing network of people who are inspired and committed to working together to achieve our mission of conserving biodiversity and ensuring sustainable livelihoods. For more information about Rainforest Alliance, visit our website: http://www.rainforest-alliance.org.

2. Policy
Farm or group administrators whose certificates have been suspended or cancelled, according to sections 10.1 and 10.2 of the Certification Rules, are not allowed to sell product as certified during the suspension or after cancellation. However, they will be authorized to issue transaction certificates (TCs) in Rainforest Alliance’s traceability system for product that was verifiably sold prior to the date of suspension or cancellation, if the certificate holder complies with the following requirements:

a) Had no non-compliances with critical criteria 1.2 and 1.3 of the 2017 Rainforest Alliance Sustainable Agriculture Standard.
b) Asks the Rainforest Alliance for permission to issue the TCs of the product that was sold and shipped before the suspension or cancellation date.
c) Provides the Rainforest Alliance with documentation (i.e. bill of lading and invoice) that proves the purchase and shipment took place before the suspension or cancellation date. Because contracts are often for long terms or multiple years, TCs will not be authorized based solely upon purchase contracts. Proof of shipment is required.
   Similarly, farms and groups whose certificate was voluntarily cancelled and who are eligible for the sell-off period must provide documentation of the volume of stored product at the time of cancellation and prove that the shipment took place within 6 months of the cancellation date.

Requests should be sent in email format to RAC@ra.org. Decisions will generally be provided within 10 business days of the request date.